Trevor Mauro

Design • Program Management

Current location	Seattle, WA
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Education

2010-2015 • **Illinois Institute of Technology**
Bachelor of Architecture
5-year NCARB accredited degree, graduated on Dean's list, awarded "Best of Class" studio project

Professional Experience

Jan 2026 - Sep 2026 • **Nordstrom**
Division Program Manager
Developed portfolio indices linking forecasted spend, customer satisfaction and physical store attributes that improved visibility into program overlap and investment opportunities, enabling more targeted capital priorities. Owned program standards across multiple departments for a national portfolio of Full-Line stores, managing implementation through renovations, FF&E rollouts and capital planning.

August 2023 - Dec 2025 • **Starbucks**
Store Concepts Designer
Contributed to the development of a patented new store format for the Licensed Store (LS) business. Created design standards & adapted global concepts for licensed environments. Served as a subject-matter expert on design criteria for cross-functional teams, supporting FF&E development, capacity-planning tools and Store Development process improvements.

April 2022 - March 2023 • **ZGF**
Project Architect
Implemented design standards from the new wing of Seattle Children's Hospital throughout the older campus. As Project Architect, I was responsible for the design and documentation of a half dozen minor renovations.

Oct 2018 - March 2022 • **Perkins Eastman**
Associate, Architectural Designer
Responsible for BIM template creation and standing up a content catalog for VIA Architecture, which merged with Perkins Eastman in 2022. As an Architectural Associate, I managed client relations and design goals, coordinated consultants, drafted construction documents and handled construction administration.

May 2016 - March 2018 • **B+H Architects**
Architectural Designer
Responsibilities included delivering key design goals for clients, coordinating consultants, building brand identity, conducting feasibility studies for proposed developments and drafting construction documents.

May 2014 - Jan 2015 • **Chipman Design Architecture**
Intern Architect, Brand Strategy
Developed conceptual design of store format and exterior brand elements for notable QSR brands.

Notable Work

2026 • Order Pickup, Program Management
Nordstrom Full Line Stores, US

2025 • *Back to Starbucks*, Coffeehouse Repositioning
Starbucks Licensed Stores, US

2024 • *Flex Format*, Prototype
Starbucks Licensed Stores, JFK Airport

2023 • *The Confidential*, Mixed Use High Rise
Security Properties, Seattle

2020 • Westlake Station, Repositioning
Seattle Monorail

2018 • *Corner 63*, Multifamily Development
High Street Residential, Seattle

2016 • *Hilton Garden Inn,* Hotel Development
Kauri Investments, Redmond, WA

2014 • *Heritage Design Adaptation*, Prototype
Chick-fil-A, US

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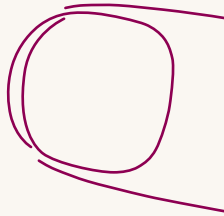
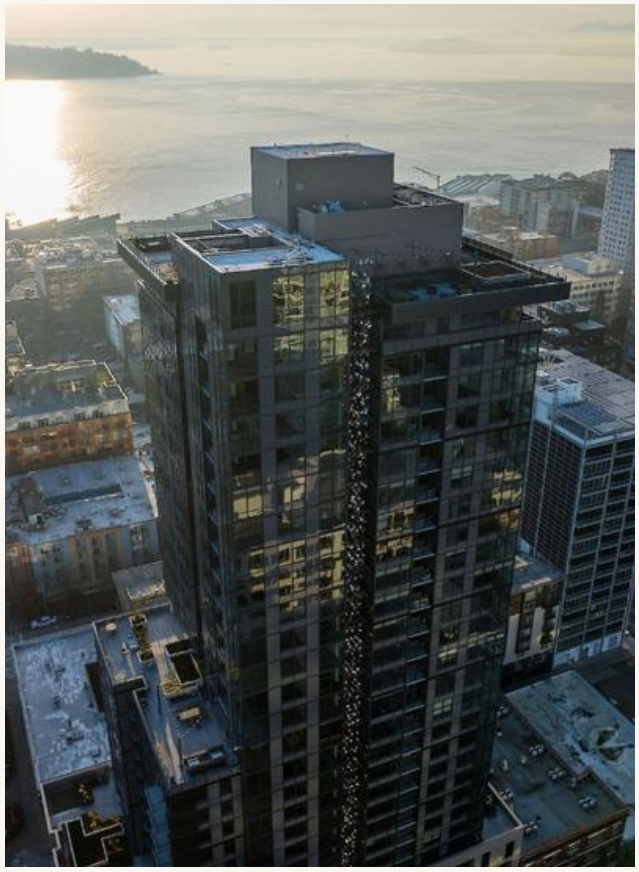


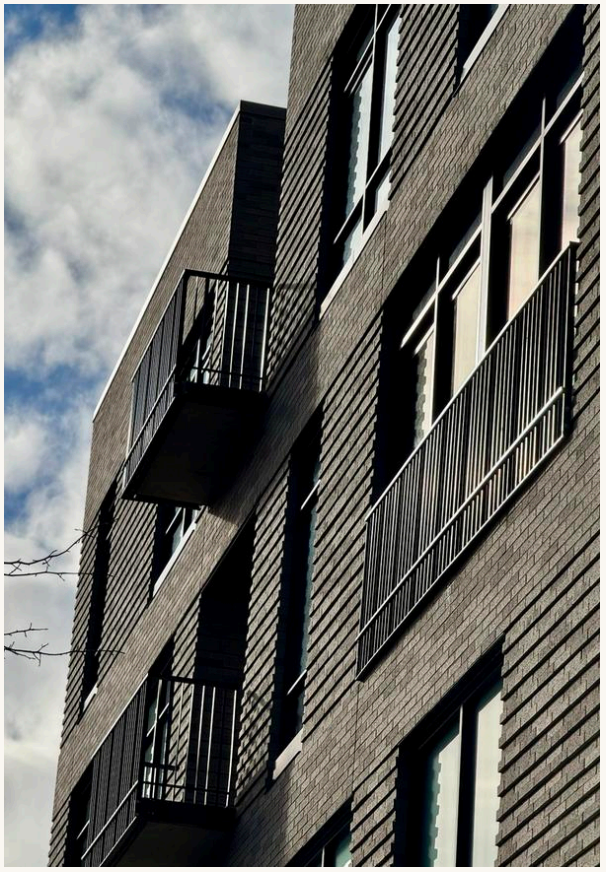
The Confidential

Mixed-use High Rise | Architectural Design, Art Coordination, BIM Lead





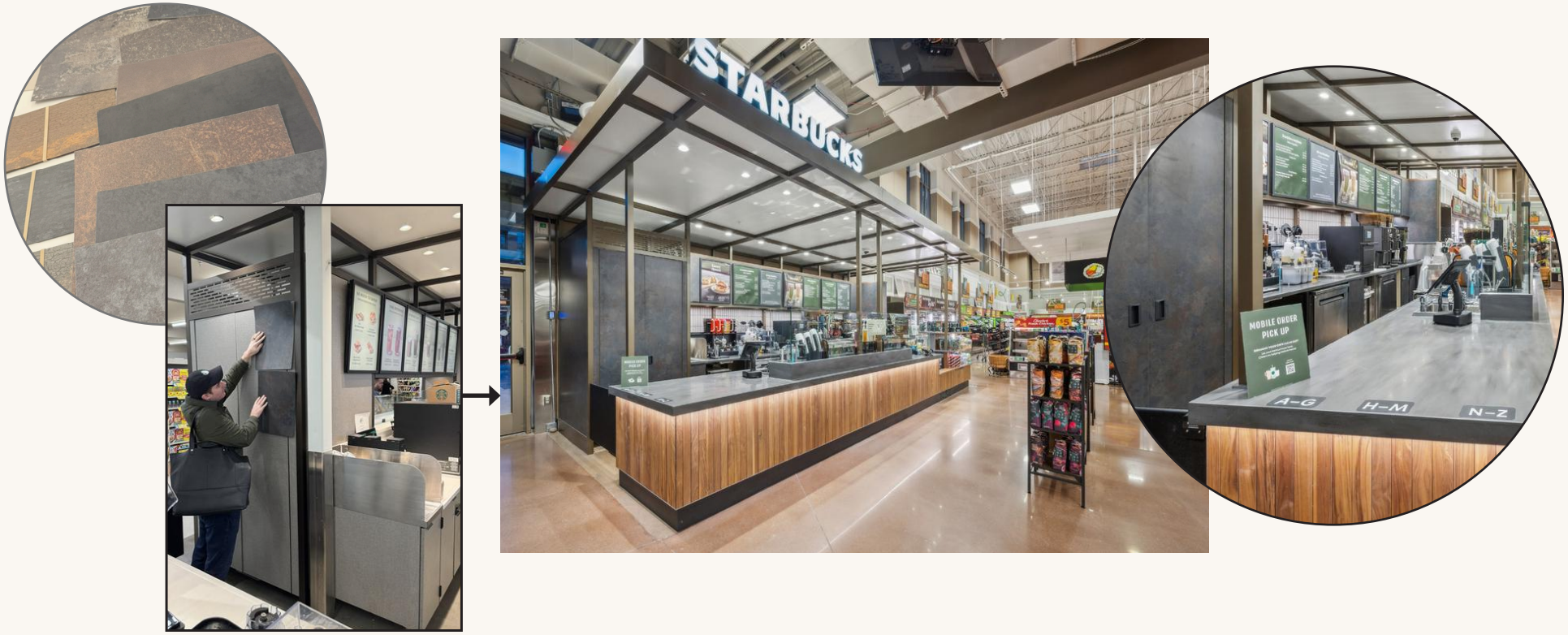




This mixed-use high rise gave me an opportunity to anchor the design team from concept to construction, including representing our team in marketing and financing meetings. To reduce internal shafts and capture more rooftop amenity we placed small HVAC units in a void running the height of the building. An artist and I then turned a necessary screen into a 23-story sculpture that adds value inside and out.

Zenith Program

Kiosk | Architectural Design, Functional Updates



For the billion-dollar Zenith Kiosk program, I updated finishes to align with Back to Starbucks Coffeehouse initiatives. I delivered a pilot location within the same quarter through field testing and close collaboration with manufacturing partners. I also improved under-counter lighting reliability, refined back-of-house storage to reduce the footprint, and studied transaction plane guidance to improve customer service.

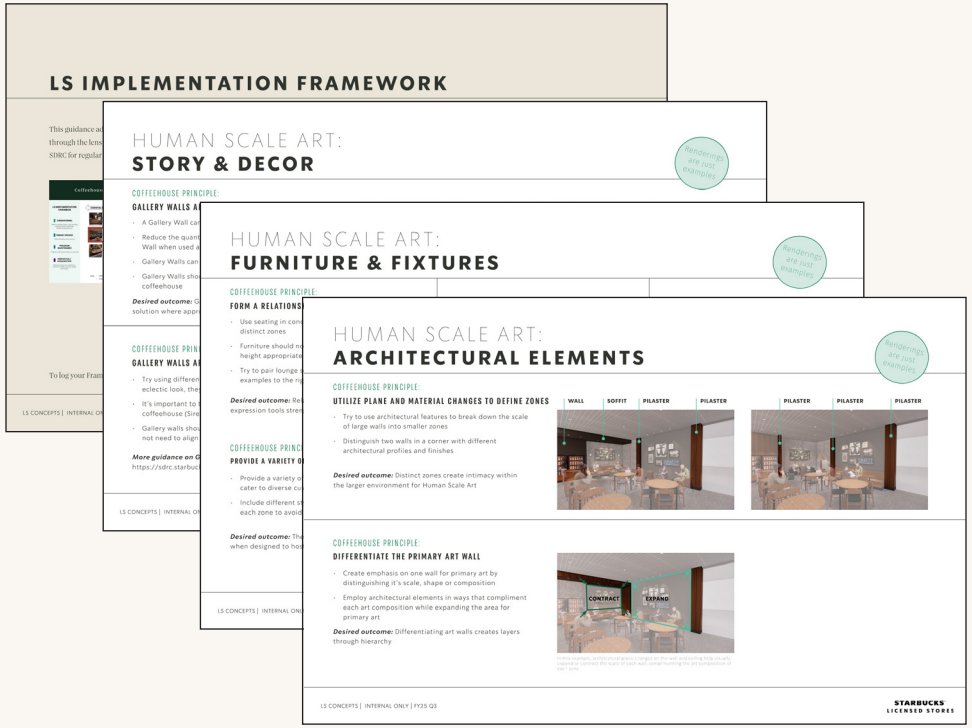
Back to Starbucks

Licensed Stores Business | Design Guidance, Program Implementation



Licensee Showcase





Adapted global design strategies for Starbucks Licensed Segments. Delivered consensus with cross-functional partners through conceptual imagery, flexible frameworks and a showcase for our Licensees. I authored design guidance to implement new standards across a variety of business segments and submarkets.

Seattle Monorail

Transit Station | Brand Repositioning, BIM Lead, Construction Administration











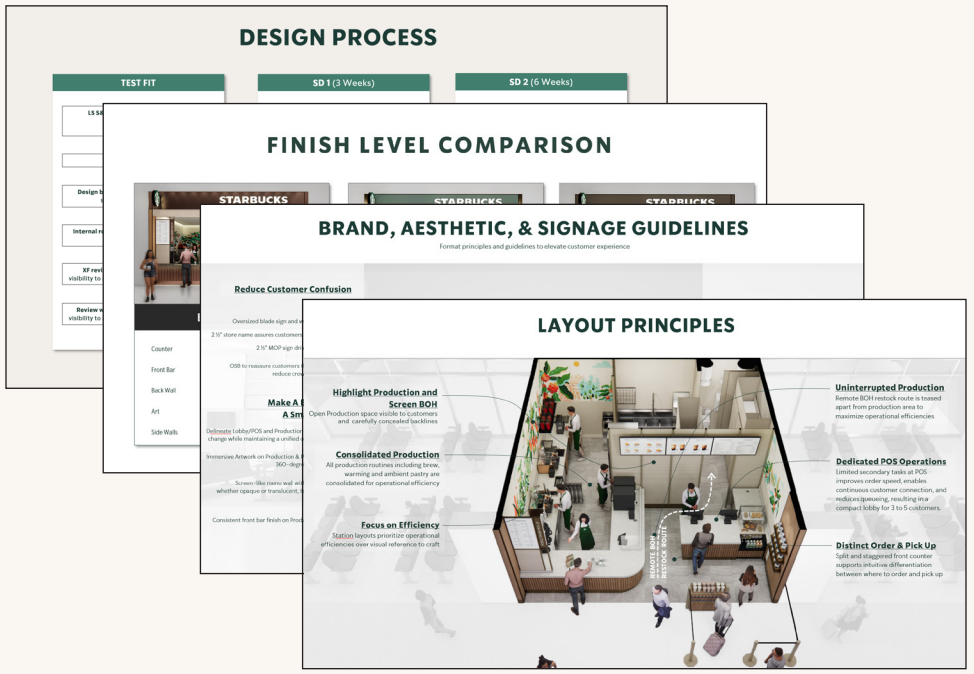
Our team remodeled the Westlake Monorail Station in conjunction with the opening of Seattle's NHL Arena. I helped implement and adjust the conceptual design while managing a complex BIM model with both historical and new data. I was also the primary respondent for RFI's from multiple stakeholders on a very tight deadline, even working in the field to resolve tricky issues elegantly.

New Format Development & Pilot

QSR | Format Concept, Pilot Program, Commercialization







My team developed a patented new QSR format for Starbucks, adapting existing casework for a compact layout while maintaining our full Cafe menu offering. Our focus on operations lowered Barista step count and increased order throughput by 20% - making this the most efficient store format per square foot in the portfolio. I contributed to the Concept design and then led the Pilot Program, working with cross functional teams to locate and test fit over 100 stores. Simultaneously, I built out the suite of digital assets and design guidance required for widespread commercial launch.

Concept Rollout Work

QSR | Architectural Design, BIM Lead, Construction Administration









At Chipman Design Architecture in 2014, I adapted Chick-fil-A's Heritage design standards for Northeast and Midwest sites. Architectural elements later supported western US expansion. For Starbucks at York University, I positioned the POS away from pedestrian intersections, added a custom merchandising riser in the queue, and integrated a security curtain door beside the mural with a drywall reveal.

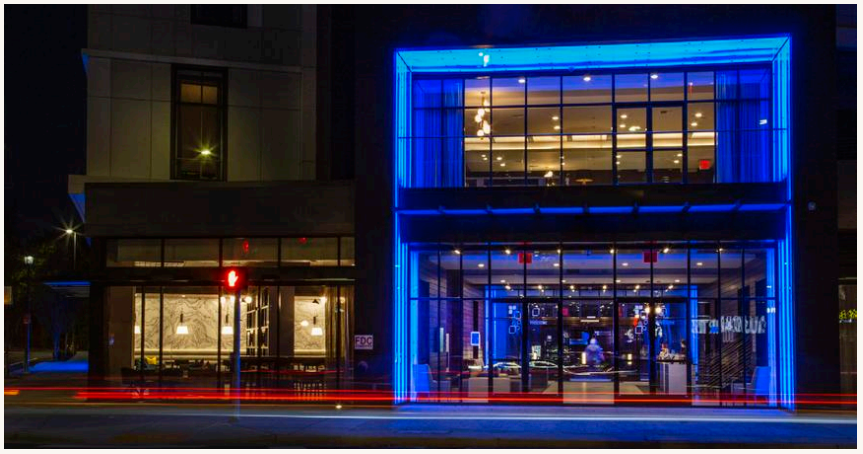
Hilton *Canopy Brand* Pilot

Hospitality | Architectural Design, BIM Lead, Prototype Implementation









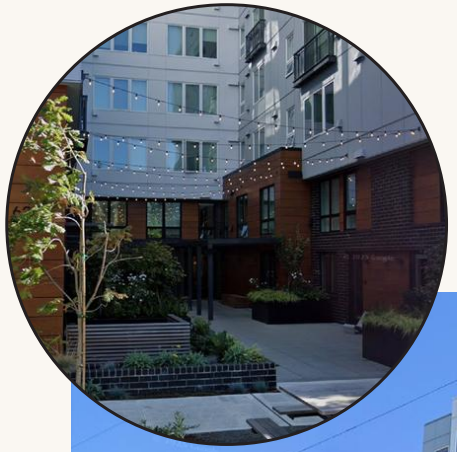
This property was originally designed for Hilton's new Canopy brand near Microsoft's headquarters. A central loggia bisects the building to make the hotel, restaurant and conference program accessible. I was part of the architectural team and coordinated interiors, lighting and structure.

Multifamily Work

Mid-Rise | Architectural Design, Art Coordination, BIM Lead







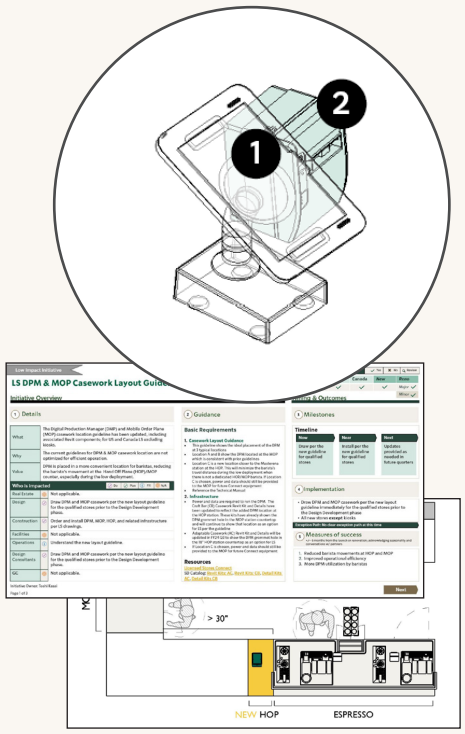


Every community deserves great design. That's a principle I stand by when working on any project but especially in my multifamily work. I've had the pleasure of being on the design team of several mid-rise buildings intended to house affordable and market rate apartments, as well as senior living facilities. I gained experience with Schematic design, BIM Modeling, MEP coordination, Landscape Architecture, Architectural detailing, Interior detailing and Construction Administration throughout these projects.

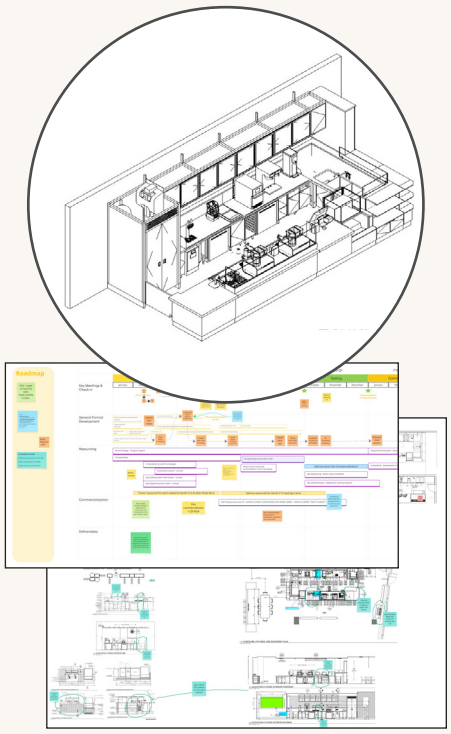
Store Development Programs

QSR | Program Management, Cross-functional Review, Design Guidance

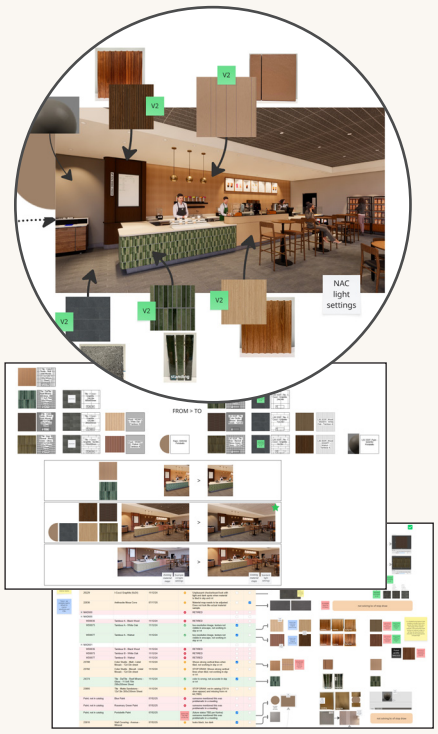
Tech Enablement



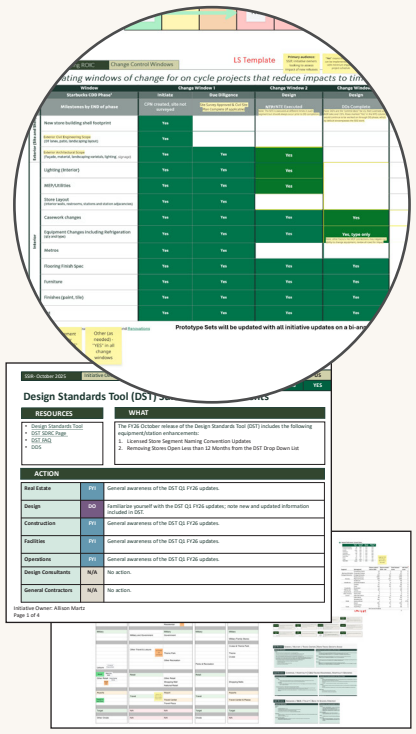
Format Update



Rendering Assets



Design Tools



As a Starbucks Concepts team member, I led cross-functional work to bring new or adapted guidance into use, from new technology to rendering assets. I translated complex requirements into scalable tools for consistent execution. As a designated SME for the Licensed Business, I also partnered in enterprise-wide review of 70+ new programs, identifying early challenges and opportunities.